



Annkissam serves mission-driven organizations by helping them to manage their information more effectively.

What's your mission?

CASE STUDY

Coordinating Staff and Collaborating Efforts

Three teams, one goal.

A non-profit care delivery system with a unique revenue reconciliation process needed to coordinate three teams of people. As the organization grew, communication between the teams became harder and the reconciliation process fell behind schedule. The leadership realized that they needed a better way to share information and manage the process.

There was not a product available that could support their workflow out of the box, so they decided to build a custom software application. The goal was to build a platform for the teams to track and share their progress in resolving the reconciliation discrepancies.

Annkissam worked with the Chief Financial Officer and other key staff to identify the key business objects and relationships involved in the process. The system was developed in several iterations. The initial version of the application was built within eight weeks. As planned, the team used the system and got more ideas about how they wanted it to work. Annkissam delivered an update to the system based on the team's feedback every two weeks after launching the initial version. Weekly meetings with the team leaders kept the development focused on the highest priority issues, and end-user training sessions ensured that everyone using the system understood how to get the most from it.

Annkissam continues to develop this application as the organization's operations evolve.

■ Mission Critical

Our workflow systems manage your information while you pursue your mission.

■ The Right Fit

It's your mission. Your software should support it. We understand that no two mission-driven organizations work the same way. Some are best served by custom software that precisely fits their particular programs, operations and workflows.

■ Size Matters

We focus on small and medium-sized organizations and workgroups within larger organizations. Our systems are priced to fit their budgets.

■ Giving Back

Each Annkissam employee spends 10% of their time volunteering and we donate at least 10% of our profits to the nonprofit sector each year.

Annkissam

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